Mounica Sykam

4090 living arts drive, Mississauga, ON L5B 4M8

**Phone**: (416) - 875 – 0039 **E-Mail**: [mounica.sykam@gmail.com](mailto:mounica.sykam@gmail.com)

# Summary

A web development aspirant with post-graduation in the respective field alongside with 3.8 years of experience as a test analyst for software development and maintenance. A dedicated, reliable prospect motivated to maintain customer satisfaction and contribute to organization success. Confident and poised in interactions with individuals at all levels.

# Education

## Humber College

Web Development – Post Graduation Certification  **Fall 2019-Current**

## Kakinada Institute of Engineering and Technology (JNTU)

Bachelor of Technology in Electronics and Communication engineering **2011-2016**

**Technical Skills**

**Programming :** HTML5, CSS, JavaScript, PHP**,** .net, SQL.

**Project management tool :** RTC JIRA

**Testing Tools :** Selenium, Perfecto, Q test.

**Methodology :** DevOps, Scrum Agile.

# Soft Skills

Excellent Communication Skills Self Motivated & Well Organized

Problem Solver Fast Learner

Outstanding Work Ethic Time management

# Academic Projects

**North bay regional health center:**

A website redesign and development with additional features. I have been an active member of the team and developed the changes using MVC .net framework. Used full scale latest project management techniques and information architecture to complete a user-friendly website.

**Survey Bobby project:**

Created a website called survey bobby with a team of 5 members using PHP, where I acted as a designer. We hosted the website and received appreciation from the faculty on the same.

**Over the Moon restaurant:**

Developed a complete website basing on JavaScript, HTML5, CSS from scratch with a concept of a restaurant on the moon. I took full responsibility as the leader of the project team. Designing a website with a space theme has been a challenge as it should be convincing even though it is imaginary.

**Cookbook project:**

Created a complete content management system solely out of a passion for Cookbook.

A website for chefs to add and maintain recipes using MVC framework in .net.

**Course Work**

* Web Application development
* MVC Framework
* Digital design of a website
* XML and Web services
* Information architecture

# Experience

**Software Test Analyst- Tata Consultancy Services 2016-2019**

* Developed automation solutions for the client’s internal web applications using Selenium which developed my coding and programming skills.
* Identified if the process of testing is going in sync with the software development and managed the availability of the resources to execute testing activities which helped with developing project management skills.
* Understand and analyze the client requirement for developing jobs in IBM DataStage based on the requirements of Clients.
* Experienced in the maintenance of Daily Runway Regression scripts which includes execution, monitoring, and failure reporting.
* Acted as a point of contact for inter and intradepartmental interaction which helped to use my soft skills to the fullest and develop them more on the go.

**Seasonal Sales Associate and Cashier at Marshalls Oct 2019 – Current**

* Greeted customers including answering phones and directing customer inquiries to the appropriate parties – Patience to deal with a variety of customers
* Handled cash transactions between customers and the retail store- Attention to detail
* Performed daily department tasks including stocking, creating merchandise displays, remerchandising, pricing markdowns, transferring merchandise, inventory control, and processing transactions – Organizing skills

*References available upon request*